# **Privacy Policy**

This privacy policy sets out how Webix Studio aka Webix, uses and protects any information that you give when you use this website. Webix is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement. This policy is effective from 11th July 2019.

We reserve the right to modify this privacy policy at any time. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

#### What we collect?

We may collect the following information:

- contact information including email address & telephone number or any other information you enter on our website or provide us.
- other information relevant to customer surveys and/or offers

• In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page.

#### What we do with the information we gather (Why do we collect such information)?

We collect such Non-personal and Personal Information for the following purposes:

- Internal record keeping.
- We may use the information to improve our products and services and to customize the website according to your interests.
- To provide our Users with ongoing customer assistance and technical support;
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email or phone. We may use the information to customize the website according to your interests.
- To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services.

#### How do we store, use, share and disclose our site visitors' information?

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

#### Security

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen. You may request details of personal information which we hold about you.

### **Cookies Policy**

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyze web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyze data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. You can choose to accept or decline cookies. We don't provide you the options to choose. However, though most web browsers automatically accept cookies, you can usually modify your browser setting to decline cookies if you prefer This may prevent you from taking full advantage of the website. (Please <u>refer this link</u> to know more about cookies and how to disable them on your browser).

## Links to other websites

Our website may contain links to other websites or pages of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

#### Controlling your personal information

If you don't want us to process your data anymore, please contact us at +975 17814145 or write to us at <u>support@webixstudio.com</u>

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at <a href="mailto:support@webixstudio.com">support@webixstudio.com</a>